***PROFESSIONAL SUMMARY***

* Bringing overall 13 years of expertise in Quality Assurance and Project/QA Management and 5 years in Application Consultancy within the IT industry, with a strong focus on driving high-quality outcomes and optimizing testing processes.
* Worked as Project Manager/Principal Software QA Engineer at UKG, overseeing the APD (Accelerated Product Development) track for Workforce Management products, including Timekeeping, Scheduling, Leave, and Reporting modules with a focus on cloud-based enhancements.
* Pro Proven experience in Agile/SCRUM environments, facilitating Agile ceremonies such as backlog grooming, sprint planning, story creation, and retrospectives to enhance team alignment and productivity.
* Expert in guiding and mentoring QA teams, ensuring exceptional quality deliverables and high client satisfaction through strategic leadership and effective management.
* Engaging in SAFE PI Planning sessions, covering capacity planning, product roadmap development, estimation, and managing dependencies and risks.
* Creating and reviewing comprehensive Test Plans and Test Strategies, ensuring alignment of user stories with sprint goals.
* Coordinating with stakeholders and clients, serving as the primary contact for QA status, issues, and requirements, and ensuring alignment with their expectations.
* Proven strong hands-on experience with test management tools (JIRA, TestRail, ALM), CI/CD concepts, Google Cloud, SCM tools, and both API and UI automation, with proficiency in programming languages like Java.

WORK HISTORY

|  |  |
| --- | --- |
| **Client** | **Duration** |
| XPO Logistics | Oct 2024 – Jan 2025 |
| UKG/ KRONOS | Mar 2009 – Aug 2024 |

***PROFESSIONAL EXPERIENCE***

**Client: XPO Logistics Oct 2024 – Jan 2025**

**Role:** **Principal Consultant**

**Responsibilities:**

* Analyzing the Business Requirement Document and Functional Design Document and designed Test Cases.
* Verification and Execution of Test Cases
* Worked on Person Import, Payroll Output Integration Testing
* Created QA Documentation.
* Documented the Observations and challenges faced during the project.

**Client: UKG / KRONOS Mar 2009 – Aug 2024**

**Role:** **Project Manager/Principal Software QA Engineer**

**Responsibilities:**

* Managed the APD (Accelerated Product Development) track for industry-leading Workforce Management products, including Timekeeping, Scheduling, Leave, and Reporting modules, with a focus on cloud-based product enhancements.
* Facilitated and leading Agile ceremonies, including backlog grooming, sprint planning, story creation, and retrospectives to enhance team productivity and project alignment.
* Coordinated with stakeholders and clients, serving as the primary contact for QA status, issues, and requirements, and ensuring alignment with their expectations.
* Monitoring and reporting on testing progress and metrics, tracking and providing insights into quality trends and project health to stakeholders.
* Created and reviewed comprehensive Test Plans and Test Strategies, ensuring alignment of user stories with sprint goals.
* Directed API management and testing through Apigee API Gateway, ensuring robust API functionality and performance.
* Led the design, customization, and implementation of application solutions tailored to client-specific needs, ensuring scalability and integration with existing systems.
* Executed application enhancements and modifications to meet evolving client requirements and business objectives.
* Mentored and developed junior QA engineers, cultivating a culture of quality, continuous improvement, and technical excellence.
* Driving defect triage and resolution by facilitating defect triage meetings, prioritizing defects based on severity and impact, and ensuring timely resolution in collaboration with development teams.
* Developing and enforcing QA processes and best practices, ensuring adherence to methodologies, standards, and practices to maintain high-quality standards across the team.
* Employing automation tools such as Selenium, TestNG, SOAPUI, and Rest Assured to achieve extensive test coverage and drive testing efficiency.
* Overseeing the QA team’s planning, estimation, and execution of test strategies, ensuring high-quality deliverables and project success.

***EDUCATIONAL BACKGROUND***

* MBA (IT) - Symbiosis Pune (SCDL)
* B.Sc Maths (Hons) – Dayalbagh Educational Institute, Agra